

...*the* **ultimate**[®]
collection

Your
Guarantee
of Trouble-Free
Service

PROTECTION

FROM

THE

ELEMENTS

WHATEVER

YOUR

LIFESTYLE



Dear Homeowner,

Thank you for choosing THE ULTIMATE COLLECTION as the window system for your home. It is one of the finest, most advanced systems available today.

For the ultimate in convenience every feature is designed with an eye to low maintenance and, in the main, no-maintenance necessary. THE ULTIMATE COLLECTION is extremely durable and inherently strong through superior manufacture.

THE ULTIMATE COLLECTION is also at the forefront of positive crime prevention, helping to secure your home and family. Using internally glazed design (an obvious but extremely effective intruder deterrent), shootbolts and espagnolette locking systems, supplemented by advanced security hinges and anti-lever devices, THE ULTIMATE COLLECTION presents an impressive defensive window and door package as standard.

To complement THE ULTIMATE COLLECTION's high thermal specification and engineered precision in manufacture, the consistent procedural standards of BS EN ISO 9002 are formalised, ensuring excellence in every aspect.



Reg. No. KM 33817 BS 5713
Specification for
Hermetically Sealed
Flat Double Glazed Units



Reg. No. KM 36014 BS 7412
Specification for
Plastic Windows made from
PVC-U Extruded Hollow Profiles



Reg. No. KM 36015 BS 7950/7412
Specification for
Improved Security Performance
of Domestic Windows

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Guarantee

Certificate of Product Guarantee

This is to certify that

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products supplied, as specified on:

Document No. Date:
(Vendor's own reference number)

and Factory Order No. Date:
(JFP order number)

and Installed by:
(Vendor's name)

are guaranteed in accordance with and subject to
the contracted terms and conditions overleaf.

The John Fredericks Guarantee

- In Detail

1. To mark our confidence in the products supplied as specified overleaf, we are pleased to be able to extend to you the following guarantees given by the manufacturer of the Ultimate Collection.
 - a) 10 year guarantee on White Window Profile, insulating glass units and gaskets;
 - b) 10 year guarantee on Woodgrain Window Profile;
 - c) 5 year guarantee on all window system hardware, Resi-door locking, French door locking and patio door locking mechanisms;
 - d) 5 year guarantee on Ornamental door in-fill panels and replacement flat panels;
 - e) 12 months guarantee on all other parts not specifically stated above;
 - f) 10 year guarantee on white conservatory roofing components, 5 year guarantee on woodgrain components and 1 year guarantee on electrical components. These guarantees do not cover any insulating glass roof units.
2. The Ultimate Collection window and door system is guaranteed against all defects in materials or manufacture applied exclusively to the system as follows:
 3. The guarantees only apply to components of the Ultimate Collection window and door system supplied by the manufacturer. These guarantees do not cover any components supplied by the vendor, in particular glass and glazing panels, conservatory roofing, installation, site and building work, or any other service or act undertaken by the vendor.
 4. In the unlikely event any defect should occur within the above-mentioned guarantee periods, please contact the vendor immediately. The vendor will arrange an inspection, and will repair or replace free of charge any components found to be defective due to faulty materials or manufacture.
5. The guarantees will be invalidated immediately should the product be misused, damaged or rendered inoperative, dismantled by the owner or any unauthorised person, neglected or should any alteration to the original specification take place.
6. The guarantees will be invalidated immediately should the product show evidence of impact, mishandling or tampering, unnatural chemical corrosion or use contrary to it's intended purpose.
7. The customer's attention is drawn to the Ultimate Collection User Guide & Easy-Care Planner. Failure to follow the steps outlined in the general maintenance section may render the above guarantees invalid.
8. Routine cleaning and normal cosmetic and mechanical wear are not covered under the terms of this guarantee.
9. This certificate must be fully and duly completed to validate the guarantees contained therein.
10. Please keep this Certificate in a safe place; completed or replacement copies of this Certificate can not be issued.
11. This guarantee does not affect your statutory rights as a consumer in the United Kingdom.
12. Under no circumstances shall the company be liable for any direct or consequential loss however caused. Any liability which the company may incur, will be limited to the value of the components supplied.
13. The vendor may increase or decrease the above warranties as deemed appropriate. Please ask for details.